

FAQ

- [Can you come to my house to sort my PC or Mac Problems?](#)
- [My PC is running slow, what should I do?](#)
- [Do I need anti-virus software on my Mac?](#)
- [What is the best Protection to use on my PC?](#)

Can you come to my house to sort my PC or Mac Problems?

The short answer is yes – depending on location. I charge reasonable rates and will not charge a fee if I cannot fix the problem

My PC is running slow, what should I do?

Firstly, use the software mentioned in the downloads folder (i.e. Ccleaner and Auslogics) to make the most of your system. Secondly – is the machine slow on startup or overall – if on startup, you may want to consider what you have running as soon as you turn it on, is it all necessary?

If it is slow overall after performing the steps above, give your machine a good checkover – is there rubbish running in the background that you didn't know about?

Lastly, depending on the specs of your machine you may need some more RAM added to your machine. The minimum I would personally recommend would be 512MB for Windows XP (All versions) 1GB for Windows Vista & Windows 7

Do I need anti-virus software on my Mac?

It depends how much you value your system and how powerful your mac is. There is a free program called iAntivirus. The fact that mac's don't get viruses is not true – they just get very few compared to a windows machine

What is the best Protection to use on my PC?

For antivirus use Avast antivirus, the new version 5 is brilliant. Only use one antivirus!
For other protection use malwarebytes or Adaware Personal Edition.

If you want to pay some money a good investment is Avast Internet Security Suite.

FAQ